

Siena College ITS FAQ



How To Get Help

This site was developed to provide instruction and assistance with common tasks performed by students, faculty, and staff.

Should you need further assistance we would be happy to help you in any of the following ways:

- Submit a help desk request through the web at <http://jira.siena.edu>
- Email the Help Desk at helpdesk@siena.edu
- Call the Help Desk
 - Students: 518-786-5000
 - Faculty/Staff/Administrators: 518-782-6000

Solutions to frequently asked questions

| A-D | E-L | M-O | P-R | S-V | W-Z | 0-9 |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------|--------------------------|
| antivirus apple calendar chrome confidential contacts digest drive | eduroam email excel gateway gmail google hangouts horizon | mac mac-address meet microsoft mobility-print networking new-employee office | papercut password phishing phone print printer registration release-station remote resource | scam security sienaair spam tv username vmware voip | windows wireless word | 2-factor |