

RDP Windows Gateway

NOTE: *The RDP Windows Gateway is for business users only. Needs to be requested from ITS ahead of time.*

Pre-Configuration Requirements

- Contact ITS ahead of time to make sure that you have Remote Desktop access to your office Windows computer and that you are granted access to RDP Gateway.
- Know your [office computer's asset tag number](#).
- Your office computer must be powered on and the sleep settings must be disabled in order for you to connect to it remotely using Remote Desktop.
- Ensure that the office computer locks after a period of inactivity.

[Using the RDP Gateway from Windows](#)

[Using the RDP Gateway from a Mac](#)